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| **Norman Wall D.O.** | [doctorwall@proton.me](mailto:doctorwall@proton.me)  40552 Chantilly Circle Temecula, CA 92591  707-888-6155 |

Summary

**Nephrologist | Internist | Geriatrician | Addiction**

**A strong commitment to providing high-quality care by applying clinical and administrative knowledge.**

Diligent and patient-focused leader with substantial experience in Hospital Medicine, SNF, Physical Medicine and Rehabilitation, Memory Care, Geropsychiatry as well as Hospice and Palliative Care. Demonstrated success developing new policies and procedures for Skilled Nursing Facilities (SNF) that reduced admissions and medication errors. A medical consultant who caters to both Skilled Nursing Facilities (SNF), Skilled Rehabilitation Facilities, and Assisted Living facilities. Proven capacity to drive improvement in processes through development of goals as well as change culture and attitudes in your organization. Capable of quickly assessing strengths and weaknesses by reviewing current clinical care models. Strategic thinker, problem-solver, and motivator, able to devise innovative solutions and always strives to make the organization and team better.

**Areas of Expertise**

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| Care Coordination  Quality Improvement  Change Management | Team Leadership  Patient Care-Related Policies  Geriatric Service Line Implementation | Administrative Support  Patient Satisfaction  Problem Resolution |
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|  | **Career Experience** |  |
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**Geriatrics, CLC Medical Director**, Veterans Administration, Sheridan WY **2021 – 2022**

Ensure smooth execution of Adult and Geriatric SNF, ED and Urgent Care, Primary Care, Memory Clinic, Hospice and Palliative Care, Home-Based Primary Care Services, while serving as a Supervisory Physician. Recover patients from Acute Care Hospital, Geriatric Psychiatry, Dementia, PTSD and Behavioral issues by providing consultancy.

* Drove quality improvement and established a culture of learning and growth as a Lean Leader Program Graduate.
* Reduced errors and minimized risk to patients through development of improved communication strategies as the new director.
* Ensured quick response and implementation of treatment through efficient system integration.
* Achieved daily goals and overall mission of a 40 Bed Continuous Living Center through management of medical teams.
* Decreased the number of medication errors through development of new policies and procedures for SNF.
* Gained valuable work and leadership experience in ED, UC, Hospital Medicine, SNF, Physical Medicine and Rehabilitation, Memory Care, Hospice and Palliative Care, and Pain Management, Geropsychiatry.
* Steered the implementation of a Geriatric Service Line (GEC) for the Sheridan VA Medical Center.

**Deputy Chief Geriatrics & Extended Care**, Veterans Administration, Long Beach, CA **2020 – 2021**

Acted as a Volunteer Clinical Faculty Member University of California Irvine School of Medicine. Held responsibilities of Chief of Geriatrics and Extended Care (GEC) during his absence.

* Improved culture and delivery of outpatient care in a geriatric memory clinic.
* Recognized for supporting the clinic in becoming one of the best in three months.
* Reduced the wait times for consultations from 3 months on average to 7 to 10 days for routine and 3 days for more emergent cases by establishing a more collaborative team, putting the veteran experience first and foremost.
* Increased patient and caregiver/family satisfaction scores from 2/10 to 9/10 in 6 months.
* Director for 90 Bed Continuous Living Center (SNF Wards).

**Private Practice Physician**, Concierge Medicine, St. Helena, CA **1998 – Present**

Gained ambulatory, urgent care, house call, SNF, post-acute rehabilitation, and telemedicine experience. Served as a Medical Director for Residential Drug and Alcohol Treatment Programs, Spencer Recovery, Duffy’s Napa Oversaw 50 Bed SNF, 90 Bed Residential Level Substance Abuse Program, and In-Home Care for 25 Home Bound Elderly Patients.

* Leveraged expertise in developing the largest independent private medical practice in Napa Valley.
* Offered more advanced physicals and health screenings than traditional primary care practice through development and implementation of a concierge medical service.
* High-Level Service Concierge Internist and Geriatrician for 1800+ adult and pediatric patients in the Napa Valley, California.
* Achieved customer satisfaction scores 4.9/5.
* Succeeded in developing a full-service medical detox service for the largest drug treatment program in the Napa Valley and provided consultant service for the addiction medicine industry.

**Consultant Physician**, Compensation & Pension, Life Care Planning Consultant, St Helena, CA **2014 – Present**

Determined and documented functional abilities and limitations of ADL and IADL's through utilization of best practices and evidence-based medicine.

* Avoided Daubert challenges through development of accurate and defensible life care plans using medical, vocational, rehabilitation, psychological and other collateral information.
* Guided and established the need for and frequency of future medical, mental health, diagnostics, inpatient, AL, SNF & outpatient services, assistive & adaptive devices, personal assistants and care needs, retraining in IADL's, ADL's.

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|  | **Additional Experience** |  |
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Chief Medical Officer: State of California, Veterans Home Yountville, CA

Physician and Surgeon: State of California, Veterans Home Yountville, CA

Adjunct Assistant Clinical Professor Family Medicine: (Volunteer Unpaid) Touro University Vallejo, CA

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|  | **Education** |  |
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Doctor ofOsteopathy Des Moines University, Des Moines, Iowa

University of Texas Southwestern, Dallas, Texas

Navarro College, Corsicana, Texas

North Lake College, Dallas, Texas

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|  | **Medical Training** |  |
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Fellowship: Nephrology and Hypertension, Interventional Nephrology, LSU, New Orleans, Louisiana

2022-Present, Anticipated Completion 2024

Fellowship: Geriatric Medicine UC Irvine, Orange, California 2019-2020

Residency: Internal Medicine, Bingham Memorial Hospital, Blackfoot, Idaho 2017-2019

Residency: Anesthesia Perioperative and Critical Care Medicine, UCSF, San Francisco, California 1997-1999

Internship: Internal Medicine, University of Iowa Des Moines 1996-1997

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|  | **Licenses & Certifications** |  |
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California Medical License, 20A7180 | Hawaii Medical License, DOS 1650

Iowa Medical License, DO-04997 | Idaho Medical License O-1100

Wyoming Medical License 14535A

DEA: BW4967432 and XW4967432 Buprenorphine

AOBIM Internal Medicine Board Certified 2020

AOBIM Geriatric Medicine Board Certified 2021

AOBIM Addiction Medicine Board Certified 2021

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|  | **Professional & Clinical Affiliations** |  |
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St Joseph Health QOVH Napa CA, Affiliate Staff Privileges Medicine

Tibor Rubin Hospital VAHC Long Beach, CA, Full Staff Privileges Medicine, and Geriatrics

VA Medical Center Sheridan, WY, Full Staff Privileges Medicine, and Geriatrics

Memberships: AOA, ACOI, ACP, AGS, ASN

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|  | **Research Activity** |  |
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Department of Anesthesia, Naval Medical Center, San Diego, CA

Determination of Platelet Yields from Platelet Rich Plasma for 5 Auto Transfusion Machines, Assistant Author.