**JAMIE TAYLOR**

PO Box 1245 Norris, TN 37828 (865) 437-7176 jamielynntaylor@yahoo.com

Highly productive and respected Adult-Gerontology Acute Care Nurse Practitioner with over 5 years’ experience in Hospital Medicine who is passionate about providing exceptional care to patients diagnosed with complex, acute and chronic illnesses to achieve optimal outcomes by applying an interdisciplinary approach to practice.

**EDUCATION**

Master of Science in Nursing, Vanderbilt University, Nashville, TN – July 2016

Accelerated RN Licensure Program, Vanderbilt University, Nashville, TN – August 2015

Master of Business Administration in Finance, Lincoln Memorial University, Knoxville, TN – December 2007

Bachelor of Science in Psychology, Middle Tennessee State University, Murfreesboro, TN – August 1998

**LICENSES AND CERTIFICATIONS**

ANCC Board Certified Adult-Gerontology Acute Care Nurse Practitioner

Tennessee Advanced Practice Registered Nurse & Registered Nurse

Advanced Cardiovascular Life Support & Basic Life Support

Wound Care Nurse Certificate, R. B. Turnbull Jr., MD School of WOC Nursing Education, Cleveland Clinic

**PROFESSIONAL EXPERIENCE**

CHI MEMORIAL HOSPITAL, Chattanooga, TN (February 2021 – Present)

**Adult-Gerontology Acute Care Nurse Practitioner, Hospitalist Department**

* Manage a census of 10-12 patients daily with competency in all phases of patient care: admitting, rounding, consulting, and discharging
* Order relevant laboratory and diagnostic tests using sound clinical judgment to interpret results and make accurate diagnoses
* Develop effective treatment plans, prescribe medications, and implement interventions that align with evidence-based standards of care
* Collaborate with specialists and coordinate patient care among an interdisciplinary team of providers
* Modifies assessment techniques and communication style according to patients’ condition, culture, age, and state of development

ERLANGER HEALTH SYSTEM, Chattanooga, TN (November 2017 – February 2021)

**Adult-Gerontology Acute Care Nurse Practitioner, Hospitalist Department – Admitter** (6 months)

* Admitted patients hospitalized with complex acute disease processes; 10-12 admissions daily

**Adult-Gerontology Acute Care Nurse Practitioner, Erlanger’s Hospitalist Department contracted by Starr Regional Medical Center, Athens, TN** (3 years)

* Managed a census of 12-14 patients daily at a 45-bed Medical-Surgical community hospital with a 5-bed Intermediate Medical Intensive Care Unit
* Performed all phases of patient care with minimal supervision: admitting, rounding, consulting, and discharging
* Assessed changes in patients’ clinical conditions and consulted with specialists among regional health systems to coordinate higher levels of care (transfers)
* Sole nighttime provider (6 months) responsible for all admissions and cross-coverage care

MAYO CLINIC HEALTH SYSTEM, Eau Claire, WI (October 2016 – October 2017)

**Adult-Gerontology Acute Care Nurse Practitioner, Hospitalist**

* Independently admitted, rounded, and discharged patients in the Rapid Discovery and Recovery Unit (Observation Unit); 10+ patients daily
* Ordered and interpreted laboratory and diagnostic tests to quickly and accurately develop safe and effective treatment and discharge plans in accordance with Medicare guidelines for an Observation hospitalization

KNOXVILLE UTILITIES BOARD, Knoxville, TN (February 2007 – December 2011)

**Financial Analyst**

* Managed the water ($35M annually) and wastewater divisions’ budgets ($68M annually)
* Prepared the water and wastewater division’s five-year plans consisting of revenue, operating expenses, taxes, pension, and insurance forecasting
* Prepared and managed KUB’s payroll budget ($48M annually), including quarterly forecasts

**Analytical Team Leader**

* Managed six employees that made up the Analytical Team for KUB’s Engineering-Metering Department, which included overseeing an annual operating budget of $1.5M
* Administered KUB’s Pay-For-Performance appraisal system for each team member
* Developed the standardized use of cost-analysis business cases to evaluate and prioritize operational projects

CLINTON UTILITIES BOARD, Clinton, TN (August 2002 – February 2007)

**Customer Service Representative**

* Prioritized high volumes of customer interactions, independently addressing a wide range of product, billing, and general customer satisfaction issues
* Managed quality assurance standards of contracted monthly meter reading services

KNOLOGY, INC., Knoxville, TN (June 2000 – July 2002)

**Corporate Trainer** (Augusta, Georgia)

* Trained 150+ corporate call center employees
* Trained and managed 15 customer service representatives during a billing systems conversion
* Designed and implemented the company’s new hire orientation program and wrote the training curriculum for technical service representatives

**Business Account Executive**

* Exceeded sales quotas by securing telecommunications contracts with independent and national companies throughout the Knoxville territory

**OTHER WORK/VOLUNTEER EXPERIENCE**

COMMUNITY MEDIATION SERVICES, Clinton, TN (September 2019 - Present)

**Community Mediator, Volunteer**

* Mediate Anderson County school truancy cases with students, parents, and school social workers to promote class attendance and class advancement

THE GUIDANCE CENTER, Murfreesboro, TN (June 1998 – October 1999)

**Adult Case Manager**

* Performed monthly in-home assessments for 75 severely and persistently mentally ill clients

CEDAR GROVE RESIDENTIAL TREATMENT CENTER, Murfreesboro, TN (September 1997 – May 1998)

**Residential Counselor/Night Shift-Supervisor**

* Managed four night-shift employees
* Implemented behavior modification treatment plans for small cohorts of adolescent males admitted for committing sexual offenses

**ACADEMIC ACTIVITIES AND AWARDS**

Vanderbilt’s Program for Inter-professional Leadership (VPIL) - Quality Improvement Project and Poster Presentation (April 2016) – *Screening Patients with Intermediate Risk for Cardiovascular Disease*

Vanderbilt’s Heart and Vascular Institute - Blood Pressure Standardization Study (April – July 2015) - Research Assistant

Valerie Potter Scholarship (2014-2016) – Vanderbilt University