

# Sheridan Memorial Hospital Transitional Care Unit relocating to Sheridan Green House campus in June

Sheridan Memorial Hospital will relocate its Transitional Care Unit (TCU) to the Sheridan Green House campus in early June, providing patients with the same skilled transitional care services in a new setting.

The same experienced care team currently supporting TCU patients at the hospital will continue providing care at the Sheridan Green House campus, along with ongoing access to therapy, nursing, care coordination and support services patients and families rely on during recovery.

The new location offers private rooms and a more home-like environment intended to promote comfort and independence as patients recover following illness, injury or hospitalization.

“Patients will continue receiving the high-quality care they know and trust while benefiting from a home-like environment that encourages healing by promoting a return to day-to-day activities as appropriate,” said Kelly Lieb, SMH director of care continuum and experience. “This transition allows us to maintain the same comprehensive level of care and services while enhancing the patient experience.”

The hospital’s TCU opened in 2022 with the mission of serving patients who are not yet ready to return home after a hospital stay but no longer require acute inpatient care. Services include skilled nursing care, rehabilitation therapies, medication management and individualized care planning focused on helping patients regain strength and independence.

SMH has operated Sheridan Green House since 2024, and has worked to ensure the community asset remains viable and available for generations to come. The transition of TCU to the Sheridan Green House campus creates strong alignment between transitional care and the philosophy of care already established at Sheridan Green House. The shared focus on individualized care, rehabilitation and quality of life creates a natural synergy that supports healing and a smooth transition for patients and families.

Additional information about the transition, including details for patients and families, will be shared in the coming weeks.

To learn more about Sheridan Memorial Hospital and services the healthcare system offers, see [sheridanhospital.org](https://sheridanhospital.org).

# FAQ: TCU TO RELOCATE TO SHERIDAN GREEN HOUSE

## WHY IS TRANSITIONAL CARE RELOCATING?

Transitional care is moving to Sheridan Green House to provide patients with the same high level of skilled care and support services in a more home-like environment designed to promote healing, comfort and independence. The move also creates strong alignment between transitional care and Sheridan Green House, a community asset the hospital has managed since 2024.

## WILL THE CARE BE THE SAME IN THE NEW LOCATION?

Yes. Patients will continue receiving the same level of skilled transitional care and support services, provided by the same experienced care team. The move to Sheridan Green House changes the setting — not the quality or scope of care.

## WHEN WILL TRANSITIONAL CARE MOVE TO SHERIDAN GREEN HOUSE?

Transitional care services will relocate to Sheridan Green House beginning in June. Patients who are admitted to transitional care leading up to the move will have the option to move to Sheridan Green House or choose another care facility. SMH staff will work with patients and families to ensure the most appropriate level of care based on patient need and preferences.

## WILL PATIENTS STILL RECEIVE THERAPY SERVICES SUCH AS PHYSICAL, OCCUPATIONAL AND SPEECH THERAPY?

Yes. Patients will continue receiving the same level of skilled transitional care and support services, including therapy services, nursing, care coordination and support services.

## WILL THE SAME NURSES AND CAREGIVERS CONTINUE CARING FOR PATIENTS?

Yes. The transitional care unit team will continue providing care in the new setting.

## WILL TRANSITIONAL CARE PATIENTS STILL HAVE PRIVATE ROOMS?

Yes. Each cottage at Sheridan Green House is set up with 12 private rooms. Each has a private bathroom and shared access to a kitchen, laundry facilities and gathering space.

## WHAT ARE THE BENEFITS OF THE NEW LOCATION FOR PATIENTS AND FAMILIES?

The new location at Sheridan Green House offers patients a more comfortable setting designed to support healing, independence and a smoother transition home. The environment is intentionally designed to feel more like home, allowing patients to regain confidence in day-to-day activities and routines before returning home, while still receiving the same skilled transitional care, therapy services and clinical support they currently receive.

## DOES THE RELOCATION CHANGE HOW AND IF INSURANCE WILL COVER TRANSITIONAL CARE?

The relocation does not change the level of care being provided. Insurance coverage, including Medicare coverage for eligible patients, is expected to remain the same. As always, coverage can vary based on an individual's insurance plan and medical needs, and hospital staff will continue working with patients and families to help them understand their benefits and coverage options.

## WILL PATIENTS STILL HAVE ACCESS TO HOSPITAL SERVICES IF NEEDED?

Yes. Patients in transitional care will continue to have access to hospital services, specialty care and follow-up appointments as needed. Similar to the current Transitional Care Unit, patients may attend appointments unrelated to the reason for their transitional care stay; however, transportation to and from those appointments is the responsibility of the patient and their family or caregivers.