



SHERIDAN  
MEMORIAL HOSPITAL

## • Health Beat eNews •

### What is patient experience?



*Kelly Lieb*  
DMSc, PA-C  
Director of Patient Experience

**What is patient experience?**

When the bite is worse than the bark



**When the  
bite is worse  
than the bark**



*Erik C. Smith, MD*

*Emergency Department physician*



SHERIDAN  
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A campaign match to honor a perfect match

## **T.R. & Emily Shelby**

*A Campaign Match to Honor a Perfect Match*



**Growing for You**  **The Foundation**  
Behavioral Health & Emergency Medicine

SMH staff honored with Nurse of the Year, Friend of Nursing awards

**Friend of Nursing****Amber Clearwater****Nurse of the Year****Amanda Stach**

*With Gratitude,*

**SMH launches texting availability for medical records department**

 SHERIDAN  
MEMORIAL HOSPITAL  
**Medical Records**

**We Can Text!**

**307.672.1072**

Your medical records are important and confidential. Through the texting system, patients can initiate requests for the release of information, jumpstarting the process.

[LEARN MORE](#)



The phone screen shows the following text message conversation:

**SHERIDAN  
MEMORIAL HOSPITAL  
Medical Records  
+1(307) 672-1072**

**Hello, I would like to get a copy of my Medical Records from my last doctor's visit.**

**Thank you for contacting Medical Records. Your message is important to us, we will respond as soon as possible.**



**Kelly Lieb**  
DMSc, PA-C  
Director of Patient Experience



**Teara Leibee**  
BSN, RN  
ED/ICU Supervisor



Patient Experience & Patient Responsibilities

*Kelly Lieb DMSc, PA-C and Teara Leibee, BSN, RN, talk about patient experience and patient responsibilities.*



## My Sheridan Health HealtheLife® Fridays

### Patient Directed Lab Testing

Blood Chemistry Panel, CBC, PSA, HbA1C, Vitamin D

**Schedule NOW for June 21**

3rd Friday of each month at the hospital's Primary Care Clinic

in downtown Sheridan at **61 South Gould Street**

Schedule appointments at: [sheridanhospital.org](http://sheridanhospital.org) click on:  **Blood Draw**

**[Considering a planned gift?](#)** [SheridanHospital.org](#) [MySheridanHealth](#) [Find a Doctor](#) **307.672.1000**



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