

From: [Teri Ann Frey](#)
To: [employees](#)
Subject: High: ePay Terminals Outage
Date: Wednesday, January 24, 2024 2:51:28 PM
Attachments: [image002.png](#)
[image003.png](#)



To: SMH Employees

From: Information Systems

High: ePay Terminals Outage

Date: January 24, 2024

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Cerner is currently experiencing an outage with the ePay terminals. Credit card payments are not able to be accepted at this time. We currently do not have an estimate of when these terminals will be back to full use.

We will provide more information as we receive it. For the meantime, please accept cash or check payments. Credit cards can still be used with online bill pay.

Please report any issues or concerns to 1099 or place an IT ticket.

Thank you,

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