



| SHERIDAN MEMORIAL HOSPITAL

STRATEGIC PLAN

INCLUDING
SERVICES & PHYSICIAN DIRECTORY



★★★★★
Five-Star Rated
Centers for Medicare & Medicaid Services

LETTER FROM OUR CEO



Sheridan Memorial Hospital is an independent community healthcare system with a strong belief in our mission: To serve our community with excellent patient-centered care. We are dedicated to the belief that serving our mission begins and ends with culture.

Excellence requires teamwork and discipline in the execution of our work in every aspect of our operation. The strategic priorities we aspire to achieve are only attainable if we engage and inspire our people to create and execute on the leading measures that influence these high-level imperatives. Utilizing proven management strategies and tactics with lean thinking and disciplined execution, we are confident we have created a system of operation that can deliver results.

I am excited about the future of healthcare in the Sheridan region, made possible by teams of experts working within a culture of continuous improvement. Equally important is how each of our people shows up every day with kindness, compassion, and a desire to truly help people. There are many times when you need a trusted partner to guide you through your healthcare journey. Our amazing people immerse themselves in your care and your family's through some of the most adverse circumstances of your lives. In these cases, you often witness the best of healthcare expertise, teamwork, and humanity from our professionals.

I look forward to working with all of you to faithfully serve our mission.

Yours in health and service,

A handwritten signature in black ink, reading "Mike McCafferty". The signature is stylized and fluid, with the first name "Mike" and last name "McCafferty" clearly visible.

Mike McCafferty

CEO, Sheridan Memorial Hospital

BUILDING COMMUNITY TRUST & CONFIDENCE

Our Vision

When people think of excellent healthcare, they think of Sheridan

Our Mission

To serve our community with excellent patient-centered care

OUR STRATEGIC PRIORITIES

PATIENT EXPERIENCE

Provide compassionate and respectful care

QUALITY

Provide timely, equitable, and reliable care

SAFETY

Keep our patients and employees safe, and strive for zero preventable harm

SUSTAINABILITY

Wisely manage our resources, and reinvest in our mission

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MEET OUR LEADERSHIP

At Sheridan Memorial Hospital, we unite with our medical staff and other members of the medical community in our commitment to meet the medical demands of our growing population. We work together to improve the quality of patient care, expand health services and physician accessibility, and anticipate the future of healthcare for our residents.

HOSPITAL BOARD OF TRUSTEES



Ron Mischke
Chairman



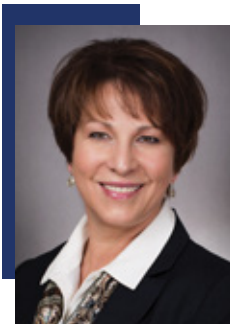
Jenifer Shassetz
Vice Chairman



Gene Davis
Treasurer



Kevin Kessner
Secretary



Shirley Coulter
Trustee,
Past Chair



Richard Garber
Trustee

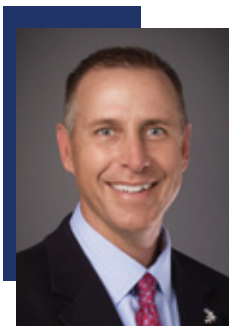


Tobie Alsup
Trustee



Sheridan Memorial Hospital's Leadership Team is focused on creating a culture of excellence every day through the implementation of SMH Guiding Principles. The Guiding Principles define the ideal behaviors for every interaction with patients, family, community members, and each other so we are able to achieve our mission and vision.

SENIOR LEADERSHIP TEAM



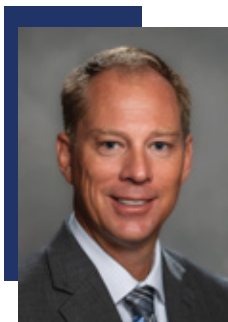
Mike McCafferty
Chief Executive Officer



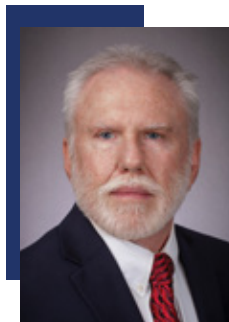
Dr. Luke Goddard
Chief Medical Officer



Catherine Bealer
Chief Nursing Officer



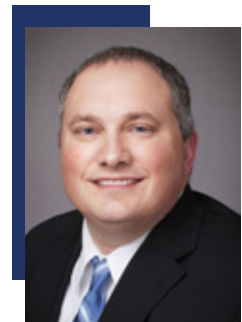
Joe Wright
Chief Operating Officer



Nyle Morgan
Chief of Support Services



Cody Sinclair
Chief Development Officer



Nathan Stutte
Chief Financial Officer

Sheridan Memorial Hospital attracts highly-trained, board-certified physicians and clinical care experts. SMH supports more than 100 providers in 25 specialty areas. The physicians who chose to practice in Sheridan are focused on a patient-centered approach that improves the quality of life for you, your friends, and your family. They are leaders in our hospital and community.

MEDICAL EXECUTIVE LEADERSHIP TEAM



Shaun Gonda, MD
Chief of Staff



Keith Borg, MD
Vice Chief of Staff



Luke Goddard, MD
Chief Medical Officer



Megan Ratterman, DO
Medicine Chair



Erik Smith, MD
Emergency Chair



Rebecca Franklund, MD
OB/Peds Chair



Sara S. Maquire, MD
Surgery Chair



William Taylor, MD
Radiology Chair



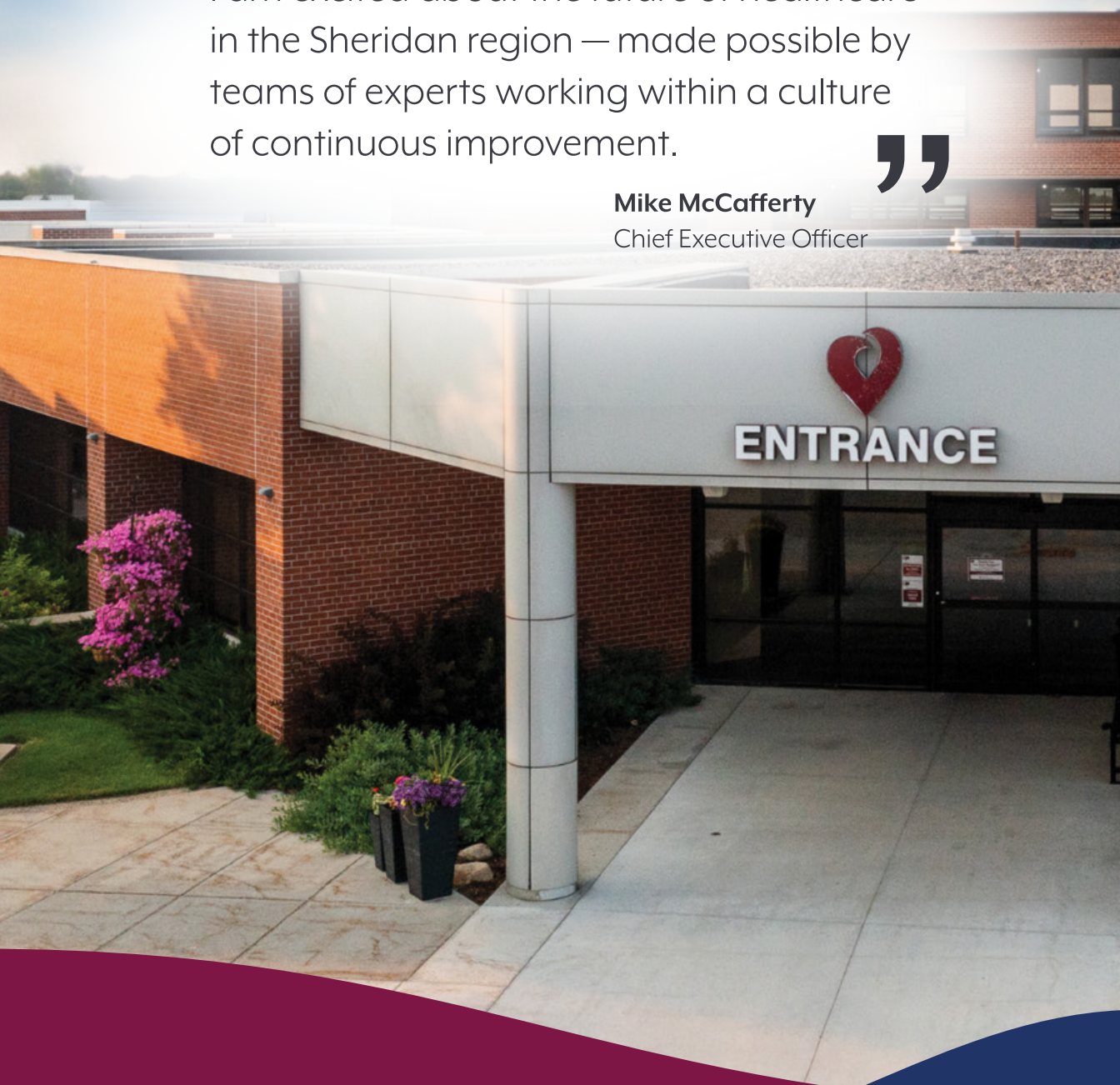
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I am excited about the future of healthcare in the Sheridan region — made possible by teams of experts working within a culture of continuous improvement.

”

Mike McCafferty

Chief Executive Officer



STRATEGIC THEMES

EMPLOYEE RETENTION, STAFFING SHORTAGES & CLINICAL BURNOUT

Sheridan Memorial Hospital's greatest resource is its dedicated and passionate employees.



BEHAVIORAL HEALTH FACILITIES & CLINICAL INFRASTRUCTURE

Our goal with the Behavioral Health Unit project is to build a system of care that improves the quality of life for people with mental health conditions.



SURGICAL SERVICES FACILITIES

Sheridan Memorial Hospital is upgrading its operating rooms and Central Sterile Unit to provide the community with the latest in surgical technology and equipment.

SOCIAL DETERMINANTS OF HEALTH

Sheridan Memorial Hospital conducts a Community Health Needs Assessment every three years to understand local healthcare needs and to partner with the community to address these gaps.





OPERATIONAL EXCELLENCE

Sheridan Memorial Hospital is committed to improving patient experience, quality, safety, and sustainability through teamwork and discipline.



EXPERIENCE OF PATIENTS & THEIR FAMILIES

Sheridan Memorial Hospital aims to exceed patient expectations by investing in a team of expert leaders who focus on continuous improvement of patient experience.



VIRTUAL CARE

Sheridan Memorial Hospital strives to improve digital connectivity and communication strategies for our patients with telehealth options, clinic texting, and our online patient portal, MySheridanHealth.

WORKFORCE HOUSING

Sheridan Memorial Hospital is constantly working with community leaders and home owners to attract and retain clinical and support staff.

STRATEGIC GROWTH INITIATIVES

Sheridan Memorial Hospital is committed to making sure it offers the services to meet the growing needs of our community. This means we must continuously explore the development of healthcare services that historically have not been available in the Sheridan community. As healthcare changes, the one thing that remains constant is our commitment to take care of our neighbors, friends, and family right here at home.

INVESTMENT IN OUR PEOPLE

- ✓ Invest in principle-based culture & engagement
- ✓ Develop community support for workforce housing

INVESTMENT IN OUR SERVICE

- ✓ Develop behavioral health system of care & clinical infrastructure
- ✓ Invest in community health needs & disparity analysis
- ✓ Develop virtual care outreach for primary & specialty care

INVESTMENT IN OUR FACILITIES

- ✓ Develop behavioral health facilities
- ✓ Develop ambulatory procedures suite for colonoscopy & endoscopy
- ✓ Renovate & reorganize surgical services suite

INVESTMENT IN OUR MODEL OF OPERATIONS

- ✓ Effective execution & deployment of strategic priorities
- ✓ Improve consumer-based digital connectivity & communication



OUR HEALTHCARE SERVICES



AMBULATORY SERVICES

ADDICTION & INTERNAL MEDICINE

At Sheridan Memorial Hospital's Addiction and Internal Medicine Clinic, we provide hope and healing for patients suffering from substance abuse and addiction issues. Our specially trained staff provides continuity of care and medical treatment for patients experiencing opiate/narcotic/methamphetamine addiction, stimulant and alcohol abuse, tobacco, gambling, and other addiction issues. The team works locally with community mental health professionals, offering a collaboration of services for patients who seek help with addiction.





BIG HORN SURGICAL

We have a team of board-certified surgeons available to perform elective, urgent, and trauma surgeries. Knowing you don't have to travel to receive quality surgical care reduces the stress on you and your loved ones. To meet the growing healthcare needs of our community, we work hard to develop and expand available surgical services and deliver the care you can trust. Our goal is to provide access to technology and services exceeding



what you might expect in a rural area like Sheridan County. The team at Big Horn Surgical diagnoses, treats, and manages a broad spectrum of surgical conditions from minimally invasive to complex surgical procedures affecting almost any area of the body.



ROBOTIC-ASSISTED SURGERY

Sheridan Memorial Hospital continually strives to provide leading-edge surgical care and, now, with the acquisition of the da Vinci® Robotic-Assisted Surgical System, our highly trained surgeons can perform many types of complex, delicate procedures for a wide



range of conditions with more precision, flexibility, and control than is possible with conventional techniques. Surgeries include hernia repair, hysterectomy, endometriosis, gall bladder removal, ovary removal, and prostate biopsy/removal.



Learn more by scanning the QR codes with the camera on your mobile device.

OUR HEALTHCARE SERVICES (AMBULATORY)

CLOUD PEAK SLEEP LAB

Cloud Peak Sleep Specialists is a joint venture between Sheridan Neurology and Sheridan Memorial Hospital. Polysomnography, also referred to as a sleep study, is a test used to diagnose sleep disorders such as obstructive sleep apnea, narcolepsy, and unexplained chronic insomnia. During a sleep study, sleep patterns are monitored through the recording of brain waves, blood oxygen levels, heart rate, and breathing. Eye and leg movements are also tracked. Sleep studies are important because untreated sleep disorders can raise your risk for heart disease, high blood pressure, stroke, and other medical conditions.



EAR, NOSE & THROAT (ENT) / AUDIOLOGY

Sheridan Memorial Hospital's Ear, Nose & Throat clinic offers compassionate, specialized care to diagnose and treat a broad range of conditions. When you suffer from ailments affecting your ears, nose, and throat, you are not at your best. Our Ear, Nose and Throat staff are committed to enhancing your day-to-day life by providing pediatric and adult patients with a broad range of medical and surgical treatments. Allow us to help you manage conditions such as sinus infections, tonsil and adenoid problems, allergies, nasal airway obstruction, voice problems, ear infections, hearing loss, balance disorders, and other ear problems.





HEART CENTER / CATH LAB

Every day in Wyoming, more than 50 people are diagnosed with heart disease. You can trust us with your heart health. With a cardiac catheterization lab and Heart Center, as well as our state-of-the-art ICU and cardiac rehabilitation services, heart patients receive comprehensive heart care right here in Sheridan. Cardiac care at Sheridan Memorial Hospital focuses on you, utilizing a coordinated effort with a patient-centered team led by the physicians and advanced practice clinicians at the Heart Center. You will be supported through every step of your care and provided an individualized treatment plan. Our dedicated staff are available to answer all of your questions throughout your treatment and follow-up visits. We are here, close to home, and will provide you with excellent cardiac care.



CARDIAC REHAB

Cardiac rehab is a medically supervised program designed to improve your cardiovascular health if you have experienced heart attack, heart failure, angioplasty (coronary stent), or heart surgery. Cardiac rehab has two essential parts: exercise counseling and training and education for heart-healthy living. At Sheridan Memorial Hospital's cardiac rehab program, you'll partner with our team of nurses and exercise specialists to take charge of the choices, lifestyle, and habits that affect your heart.



Learn more by scanning the QR codes with the camera on your mobile device.

OUR HEALTHCARE SERVICES (AMBULATORY)

HOME CARE

When you need expert care, but you don't require a continued hospital stay, let Home Care come to you. Our professional services can help to improve the quality of your life in the comfort of your home. The Home Care team at Sheridan Memorial Hospital works closely with you and your healthcare providers to design a home care program that will help you recover from illness or injury, while keeping your particular healthcare needs in mind. Depending on your needs, we can provide skilled nursing, patient education, monitoring, daily assistance, physical/occupational/speech therapy, assistance with wound and ostomy care, post-operative assessment and care, physical and emotional assessment, and personal care.



HOSPICE

Approaching the end-of-life is an emotional and stressful time. Our intent is to make a difference to you by easing some of the burden. When treatment goals change from cure, to relief of symptoms, hospice is here to take care of you and your family. We want you to know how much it means to us to be invited into your lives in such an intimate way. We hope to enhance the quality of life that remains by providing compassionate support, education, excellent medical care, equipment, and assistance. When a person has a serious illness or disease and is nearing the end of life's journey, hospice care can be the support needed. The focus of hospice care is on making the most of a patient's time, rather than providing treatment to prolong life. Our team of hospice professionals provides medical services, emotional support, and spiritual resources.





INTERNAL MEDICINE

Sheridan Memorial Hospital's Internal Medicine is home to an experienced team of physicians (internists) and advanced practice clinicians. We specialize in adult medicine and are specially trained to evaluate and diagnose problems, manage long-term illnesses, help patients with multiple, complex chronic conditions, and provide comprehensive patient-centered care.



Extensive training and knowledge of the entire human body gives our providers the leading edge in diagnostic care. Internists are often called upon by other medical professionals for their ability to solve undetermined health problems. Their expertise makes them vital both to patients and medical professionals.



PRIMARY CARE

Your home for a lifetime of coordinated care in a convenient downtown location. Sheridan Memorial Hospital's Primary Care practice serves patients of all ages with a compassionate team of providers and support staff. Our expert team at Primary Care focuses on addressing a majority of personal healthcare needs through long-term, comprehensive relationships with you and your family. From in-clinic appointments to virtual visits, you have quick and efficient access to your provider.



Learn more by scanning the QR codes with the camera on your mobile device.

OUR HEALTHCARE SERVICES (AMBULATORY)

RHEUMATOLOGY

SMH's Rheumatology Clinic has a highly trained medical staff that provides comprehensive rheumatic services to improve your standard of care and clinical outcomes for a wide range of rheumatologic diseases including rheumatoid arthritis, gout, lupus, psoriatic arthritis, ankylosing spondylitis, as well as many others. These inflammatory and autoimmune diseases affect your musculoskeletal system including joints, muscles, tendons, and ligaments. Rheumatic disease and similar conditions can be complex, and our collaborative care network led by specialists is here for your benefit. Each patient receives a personalized treatment plan based on thorough, one-to-one attention. Dealing with a chronic condition is exhausting and having a personal care plan will put you at ease.



WATT DIALYSIS CENTER

Sheridan Memorial Hospital, in partnership with Dialysis Clinic, Inc. (DCI), offers vital outpatient chronic hemodialysis services in a comfortable home-like setting. The center, which offers dialysis for area residents or visiting travelers, operates three days a week with the ability to expand the daily and weekly operation depending on patient need. We are pleased to offer this service here in Sheridan to keep patients and their families close to home and avoid hours of travel every week.





WELCH CANCER CENTER

At the Welch Cancer Center, we give our patients personalized attention and care rooted in kindness and compassion. Here, you can expect the special focus you would expect in a small town but at the same level of excellent cancer care found elsewhere in the country. The expansive Cancer Center houses an oncology/hematology outpatient clinic, infusion center, pharmacy, and radiation center. We approach cancer care as a team, with our physicians, advanced practice clinicians, nurses, and caring staff all focused on you.

Our oncology nurse navigator is an integral member of our team who helps each patient and their loved ones understand their journey, providing support and identifying gaps, barriers, or needs along the way. Our Breast Boutique and Resource Room offers complimentary items for anyone in our community undergoing cancer treatment. A selection of post-surgery products for women undergoing cancer surgeries, as well as hats, scarves, wigs, or other needs for cancer treatment, are available.



OUR HEALTHCARE SERVICES (AMBULATORY)

WOMEN'S CLINIC

Sheridan Women's Clinic has a great team of providers ready to take care of you. Our physicians and advanced-practice clinicians offer comprehensive services for complete women's health, from preventative well-woman exams to specialized OB/GYN care. All of our clinicians provide gynecologic services. We address female functions and disorders, particularly those that affect the reproductive system.



WOMEN'S HEALTH

Whether you are having a baby, seeking medical care, or facing the challenges of midlife and beyond, let us take care of you. Our caring and experienced staff in the Women's Health department at Sheridan Memorial Hospital will give you the compassion you deserve. Whether you just found out you are pregnant or are looking for the right place to deliver your baby, we offer a complete range of services from prenatal care to preparing to bring your baby home.





WOUND CARE CLINIC

When you have a serious health problem such as diabetes, heart disease, or a circulatory disorder, you can become more susceptible to developing a chronic wound. If you have a chronic wound, it is not only painful and inconvenient, but it may put your health at greater risk if not properly treated. Let our wound care experts take care of you.



WYOMING REHAB

We know there are many aspects of healing and we focus on making sure you are at the center of that healing process. One or more of our services at Wyoming Rehab may fit your specific individual needs as a patient. Our full-service rehab center includes physical therapy, occupational therapy, speech therapy, personalized exercise and fitness, sports medicine, aquatics, and transitional care services (located within Sheridan Memorial Hospital). Recovering from an illness or injury can be painful, slow, and difficult. You can rely on our diverse, well-trained, and professional staff to provide you with the best treatment available. We understand the challenges of therapy and we will always treat you with kindness and compassion.



Learn more by scanning the QR codes with the camera on your mobile device.

OUR HEALTHCARE SERVICES



HOSPITAL SERVICES

EMERGENCY DEPARTMENT

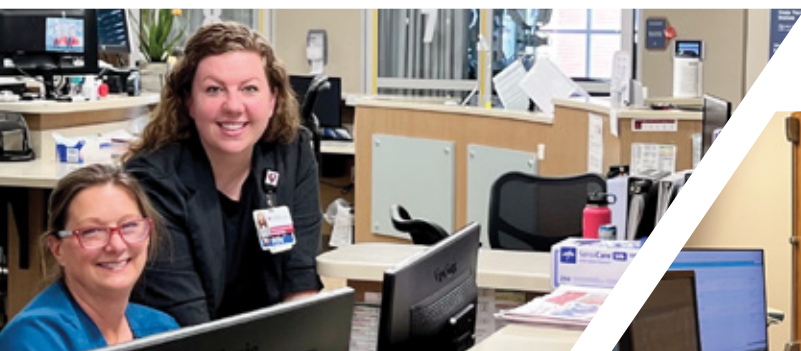
Accidents and illnesses can affect any person at any time. That’s why our Emergency Department provides 24-hour coverage for all age groups. We have a physician in our Emergency Department every hour – day and night. Our Emergency Department is designated as an Area Trauma Hospital by the Wyoming Trauma Program, Wyoming Department of Health. This means our team has demonstrated an ability to provide prompt assessment, resuscitation, surgery, intensive care, and stabilization of injured patients and emergency operations. Regions where a functioning trauma system exists show a significant decrease in preventable deaths among severely injured patients.





INTENSIVE CARE UNIT (ICU)

Our Intensive Care Unit team includes highly-trained physicians and nurses to take care of you or your loved ones during a critical illness. We understand a critical illness and a stay in the ICU can be one of the most stressful times in your life and we want to help lessen the burden. With the new state-of-the-art ICU at Sheridan Memorial Hospital, we can take care of sicker patients right here at home, close to family and loved ones. The ICU has 11 rooms, each with a private bathroom, window, and cutting-edge technology to provide you with optimal patient care. We recognize when you are ill, it is an important part of your healing process to have your family and loved ones around you. With this in mind, each room has space for loved ones to be close by and part of your care to help achieve the best possible outcome.



HOSPITAL MEDICINE (MED/SURG)

If you are admitted to Sheridan Memorial Hospital as a patient, your personal physician may request our hospitalist service to manage some or all of your care during your hospital stay. Our hospitalist team is made up of physicians, physician assistants, and nurse practitioners who are based in the hospital seven days a week to exclusively provide care to hospitalized patients.

OUR HEALTHCARE SERVICES (HOSPITAL)

TRANSITIONAL CARE UNIT

A Transitional Care Unit (TCU) is a recuperative and supportive place to heal following an injury, surgery, or serious illness. From changes to one's daily schedule to the adjustments necessary to return home – our care team of nurses, doctors, and therapists manage transitions and help you or your family member regain a level of independence for a safe return home. Our new TCU has 20 private suites designed for the comfort of our patients.



Each spacious suite has its own bathroom. The unit has a separate dining area and spacious therapy gym – both with striking views of the Bighorn Mountains from the second and third floors of the hospital building.





URGENT CARE

We know your life is hectic. That's why SMH Urgent Care offers multiple appointment types to accommodate you and your family. You can reserve your spot in advance, just walk in, or make a telemedicine appointment to fit your schedule wherever you may be. We also offer a convenient take-home medication service that sends the prescription medications you need to feel better with you at the end of your visit – no extra stops or waits on your way home. Our Urgent Care offers a comfortable waiting room with free Wi-Fi and 10 treatment rooms. X-rays, EKGs, and labs are available onsite. We also perform a variety of procedures such as suturing, draining abscesses, splinting, trigger-point injections, and wart or skin lesion removals. As part of the Sheridan Memorial Hospital system, our records are available to all SMH clinics.



OCCUPATIONAL HEALTH AT URGENT CARE

As an employer, you want your employees to be healthy and safe. At Urgent Care, we provide services in the areas of wellness and occupational health. Our occupational health program offers pre-employment testing, drug screening, and work illness and injury treatment services. Onsite services include emergency and urgent care services, radiology, laboratory, and pharmacy.

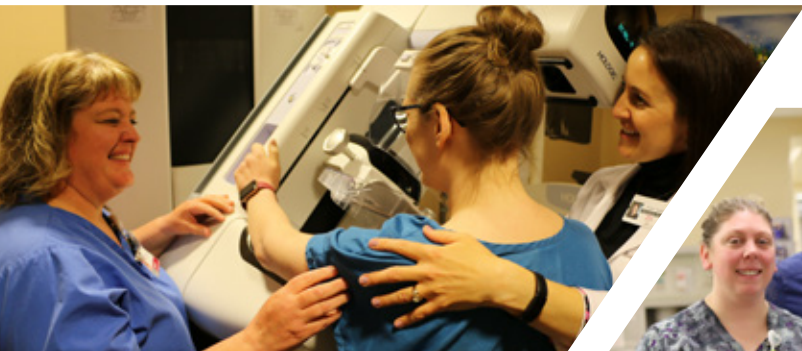


Learn more by scanning the QR codes with the camera on your mobile device.

OUR HEALTHCARE SERVICES (HOSPITAL)

RADIOLOGY / MAMMOGRAPHY

We offer medical imaging services for inpatients and for those who need outpatient and emergency services. Our state-of-the-art equipment and technology, coupled with our experienced and caring staff provide you with the best care right here at home. At SMH, our medical imaging services are located both within the hospital and in the adjoining Outpatient Center. Services include CT (computed tomography, also known as CAT Scan), interventional radiology, MRI (magnetic resonance imaging), ultrasound, nuclear medicine, X-Ray/fluoroscopy, outpatient radiology services, mammography, bone densitometry (DEXA Scan), and stereotactic breast biopsy.



LABORATORY – HEALTHeLIFE FRIDAYS / OUTPATIENT LAB

Our patient-directed lab testing (formerly called Wellness Blood Screenings) is done on HealthLife Fridays – the third Friday of each month at the hospital’s Primary Care Clinic in downtown Sheridan at 61 South Gould Street. These annual screening tests include: blood chemistry panel, CBC, PSA, HAIC, and Vitamin D. HealthLife blood draws are patient-directed, so you will receive your results via MySheridanHealth – our Patient Portal – or via mail if requested.





NUTRITIONAL SERVICES

Our cafeteria and the Sidewalk Cafe are open to the public. We believe access to nutritious, freshly prepared food is an important part of wellness. Whether you are a patient or just visiting, you will soon find Sheridan Memorial Hospital's food service offers an excellent selection of high-quality options to meet your dietary needs. We are extremely proud of our reputation and all patient menu items are prepared in-house daily, using local produce whenever available and only Choice or Select meats. In addition, salads are prepped fresh daily and soups, sauces, and desserts are made from scratch. Our patients can take advantage of our room service option to eat when it is convenient for them. As a visitor, you can order an extra meal from room service to eat with your loved one.



OUR HEALTHCARE SERVICES



FINANCIAL SERVICES – FINANCIAL ADVOCATES / MAP

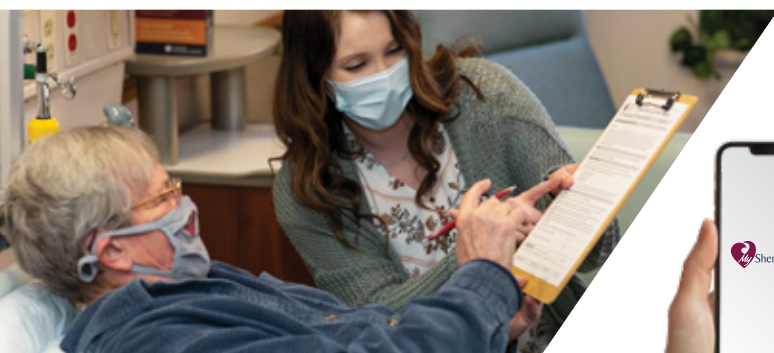
At Sheridan Memorial Hospital and Clinics, we are committed to extending financial assistance to qualified individuals. We assist underinsured and uninsured patients in navigating federal and state health insurance programs and help enroll those patients in the programs for which they are eligible. Our team includes financial counselors who assist you and your family in determining eligibility and through the application process. We have also taken additional steps to build a convenient and patient-friendly process that maximizes enrollment in certain government-sponsored health insurance programs, including Medicaid. MAP, our Medication Assistance Program, assists uninsured and underinsured patients in locating and enrolling in affordable or free medication programs.





PATIENT ADVOCATE / PATIENT EXPERIENCE

Basic human kindness is essential to healing, which is why we go to great lengths to instill and reinforce that understanding in our hospital staff from the moment they join our team. Our service standards implicitly state expectations for how service excellence, safety, and kindness are to be reflected in the care delivered to you to ensure excellent patient-centered care.



ONLINE PATIENT PORTAL – MySheridanHealth

MySheridanHealth is an online patient portal giving you secure, convenient, 24-hour access to your personal health information as well as access to video visits with your provider. As a patient of Sheridan Memorial Hospital and affiliated clinics, you can use it to:

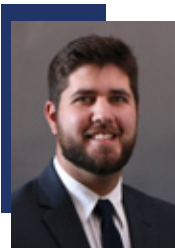


- ▼ View upcoming clinic appointments
- ▼ Send a secure message to a provider or clinic office
- ▼ Request prescription refills
- ▼ Conduct video visits
- ▼ Access and complete forms needed for an upcoming appointment
- ▼ View and print lab/radiology results, medication and allergy lists, immunization records, procedure and surgical history, medical notes/results from your provider

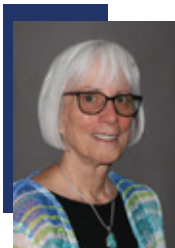
THE FOUNDATION

Established in 1977, The Foundation has created a lasting legacy, as well as strategic goals for the future. It is The Foundation's mission to support Sheridan Memorial Hospital as we collectively strive to always "serve our community with excellent patient-centered care." Funding from individual, corporate, and foundation gifts as well as grants enable The Foundation to financially assist Sheridan Memorial Hospital with strategic and vital healthcare projects. Providing excellent, patient-centered care remains the hospital's top priority, and The Foundation will continue to support these endeavors through significant projects and initiatives that will best serve our neighbors, donors, friends, and families. When you make a gift to Sheridan Memorial Hospital Foundation, your contribution ensures innovative and superior healthcare continues to be available, right here at home.

THE FOUNDATION BOARD OF DIRECTORS



Rob Johnson
President



Sue Belish
Vice President



Vicki Jorgenson
Secretary



Chuck Burgess
Treasurer



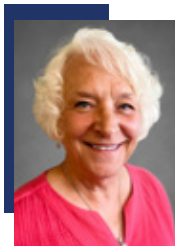
Ryan Franklin
Director



William E. Doughty, MD
Director



Joshua Scott, MD
SMH Physician Rep



Rosemary Rieder
SMH Auxiliary Rep



Wendy Smith
Director



Richard Garber
SMH Trustee Rep



AUXILIARY – VOLUNTEER SERVICES

Hospital volunteering is a great way to give back to our community and make a difference in other people's lives. More than 100 men and women generously volunteer their personal time and talents to routinely help out at Sheridan Memorial Hospital. Volunteers choose the number of hours they want to donate. An individual's skills and interests are matched with areas of need and positions, such as the gift shop, mail delivery, waiting room reception, blood drive coordination, and other small events or projects as requested. Hospital Auxiliary



members coordinate the Christmas Trees of Love event and operate the hospital's Kozy Korner gift shop. Each year, the funds raised through Auxiliary efforts are charitably donated to a special hospital project of volunteers' choosing.



KOZY KORNER GIFT SHOP

The Kozy Korner gift shop is located in our main entrance lobby and is operated by the Auxiliary. The shop carries a large variety of gift items, clothing, scarves, jewelry, home décor, toys, candy, magazines, books, etc. and is open to the public. The Auxiliary donates all Kozy Korner proceeds back to the hospital.



Learn more by scanning the QR codes with the camera on your mobile device.



SHERIDAN MEMORIAL HOSPITAL **Primary Care**





Celebrating Our First Year

We express our sincere gratitude for your support of the Sheridan Memorial Hospital Primary Care Clinic during our first year of operation. Your willingness to choose us as your primary care provider means the world to us.

We could not have achieved this success without your trust and confidence. Thank you for making us a part of your community!

We are committed to providing you and your family with excellent patient-centered care, and we look forward to serving you for many years to come.



PHYSICIAN DIRECTORY

ADDICTION MEDICINE



Jason D. Ackerman, MD

♥ Addiction & Internal Medicine Clinic

307.672.1125

Outpatient Center

1333 West 5th Street, Suite 200, Sheridan, WY 82801



Kenneth "KC" McKenzie, MPAS, PA-C

♥ Addiction & Internal Medicine Clinic

307.672.1125

Outpatient Center

1333 West 5th Street, Suite 200, Sheridan, WY 82801

ANESTHESIOLOGY



Kirk Brauer, MD

Big Horn Anesthesia Associates, LLC

307.672.1125

1401 West 5th Street, Sheridan, WY 82801



Michael Peters, MD

Big Horn Anesthesia Associates, LLC

307.672.1125

1401 West 5th Street, Sheridan, WY 82801

♥ = SMH Clinic



ANESTHESIOLOGY (CONTINUED)



Jamie A. Ramsay, MD, FASA

Big Horn Anesthesia Associates, LLC

307.672.1125

1401 West 5th Street, Sheridan, WY 82801



Kristen L. Schaefer, MD

Big Horn Anesthesia Associates, LLC

307.672.1125

1401 West 5th Street, Sheridan, WY 82801



Alan E. Smith Jr., MD

307.672.1000

1401 West 5th Street, Sheridan, WY 82801




Pattie Visscher, AuD, CCC-A

 **Ear, Nose & Throat**

307.675.4646

1333 West 5th Street, Suite 206, Sheridan, WY 82801

AUDIOLOGY

 = SMH Clinic

PHYSICIAN DIRECTORY

CARDIOLOGY



Michael Brennan, MD

♥ Heart Center

307.675.4610

Outpatient Center

1333 West 5th Street, Suite 103, Sheridan, WY 82801



Joseph R. Garcia, MD

♥ Heart Center

307.675.4610

Outpatient Center

1333 West 5th Street, Suite 103, Sheridan, WY 82801



Jennifer Graslie, MPAS, PA-C

♥ Heart Center

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Outpatient Center

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Amanda M. McIntire MSN, FNP-C

♥ Heart Center

307.675.4610

Outpatient Center

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♥ = SMH Clinic



CARDIOLOGY
(CONTINUED)



Tanja Sloan, PA-C

♥ Heart Center

307.675.4610

Outpatient Center

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DERMATOLOGY



Amber C. Robbins, MD

Robbins Dermatology, PC

307.672.8942

206 North Brooks Street, Sheridan, WY 82801

EAR, NOSE & THROAT



Cheryl L. Varner, MD

♥ Ear, Nose & Throat

307.675.4646

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PHYSICIAN DIRECTORY

EAR, NOSE & THROAT (CONTINUED)



Kenneth “KC” McKenzie, MPAS, PA-C

♥ Ear, Nose & Throat

307.675.4646

1333 West 5th Street, Suite 206, Sheridan, WY 82801



Scott N. Bateman, MD

Sheridan Ear, Nose & Throat

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330 West Dow Street, Sheridan, WY 82801

EMERGENCY MEDICINE



Keith T. Borg, MD, PhD, FACEP

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Tyler Dickey, MD

♥ Emergency Medicine

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Luke A. Goddard, MD

♥ Emergency Medicine

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Isaac N. Hayward, MD

♥ Emergency Medicine

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Jacob E. Lieb, MD

♥ Emergency Medicine

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1401 West 5th Street, Sheridan, WY 82801



John F. Murray, MD

♥ Emergency Medicine

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PHYSICIAN DIRECTORY

EMERGENCY MEDICINE (CONTINUED)



Erik C. Smith, MD

♥ Emergency Medicine

307.672.1100

1401 West 5th Street, Sheridan, WY 82801

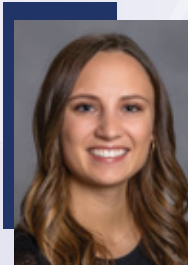


Sarah Coulter, MPAS, PA-C

♥ Emergency Medicine

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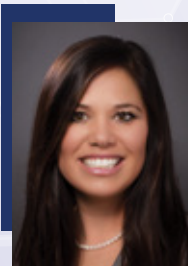


Michaela Kueffler, PA-C

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307.672.1100

1401 West 5th Street, Sheridan, WY 82801



Kelly Lieb, DMSc, PA-C

♥ Emergency Medicine

307.672.1100

1401 West 5th Street, Sheridan, WY 82801

♥ = SMH Clinic



EMERG. MED.
(CONTINUED)



Emma Schmidt, PA-C

♥ Emergency Medicine

307.672.1100

1401 West 5th Street, Sheridan, WY 82801

HOSPITAL MEDICINE



Derek H. Gilbert, MD

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Sierra Gross, MD, FACP

♥ Hospital Medicine

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Hannah M. Hall, MD

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PHYSICIAN DIRECTORY

HOSPITAL MEDICINE (CONTINUED)



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PHYSICIAN DIRECTORY

INTERNAL MEDICINE



Jason D. Ackerman, MD

♥ Internal Medicine

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Juli A. Ackerman, MD

♥ Internal Medicine

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1333 West 5th Street, Suite 112, Sheridan, WY 82801



Allison Dawson, MD

♥ Internal Medicine

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Laura M. Ferries, MD

*Outreach Physician for SMH at Westview Health Care Center

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Jason Otto, MPAS, PA-C

♥ Internal Medicine

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♥ = SMH Clinic

PHYSICIAN DIRECTORY

INTERNAL MED. (CONTINUED)



Erin Strahan, MPAS, PA-C

♥ Internal Medicine

307.675.2650

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NEUROLOGY

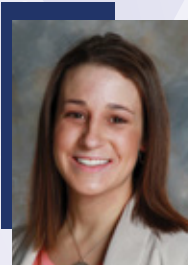


Thomas O. Mayer, MD

Sheridan Neurology, PC

307.673.6300

1050 Mydland Road, Sheridan, WY 82801



Autumn Barrett, MPAS, PA-C

Sheridan Neurology, PC

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Lindsay Capron, MD, FACOG

♥ Sheridan Women's Clinic

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Rebecca R. Franklund, MD, FACOG

♥ Sheridan Women's Clinic

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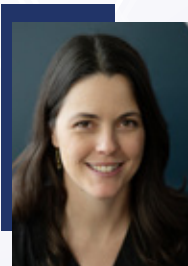


Rebecca Krzyminski, DO, FCOOG

♥ Sheridan Women's Clinic

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Elisabeth Scalva, MD, FACOG

♥ Sheridan Women's Clinic

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PHYSICIAN DIRECTORY

OBSTETRICS & GYNECOLOGY (CONTINUED)



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Tracy L. Jons, MS, PA-C, NCMP

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Becky Olson, RNC, WHNP-BC

♥ Sheridan Women's Clinic

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ONCOLOGY (HEMATOLOGY)



Martin (Marty) Lucas, MD

♥ Welch Cancer Center

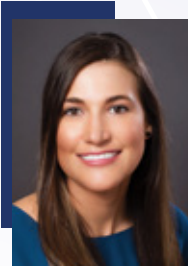
307.674.6022

1585 West 5th Street, Sheridan, WY 82801

♥ = SMH Clinic



ONCOLOGY (HEMATOLOGY)
(CONTINUED)



Megan Ratterman, DO

Welch Cancer Center

307.674.6022

1585 West 5th Street, Sheridan, WY 82801

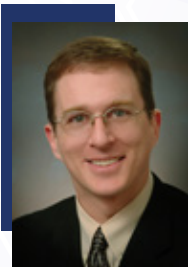


Nina V. Beach, FNP-C, AOCNP

Welch Cancer Center

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John M. Schallenkamp, MD

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Breanne E. Terakedis, MD

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ONCOLOGY (RADIATION)

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PHYSICIAN DIRECTORY

OPHTHALMOLOGY



Michael Walker, MD

Wyoming Eye Surgeons

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ORTHOPEDICS



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Brian D. Laman, MD

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Brenton F. Milner, MD

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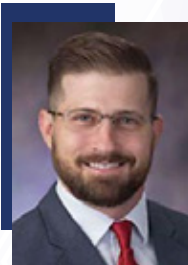


Anthony B. Quinn, MD

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Jory Wasserburger, MD

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PHYSICIAN DIRECTORY

ORTHOPEDICS (CONTINUED)

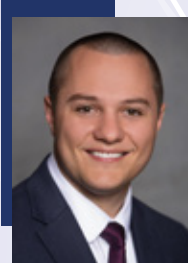


Jeremy P. Zebroski, MD

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Jacob Myler, PA-C

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PATHOLOGY

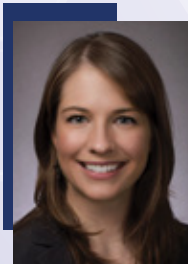


Brian Menkhaus, MD

Sheridan Pathology Associates, PC

307.672.1040

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Rebecca B. Thompson, MD

Sheridan Pathology Associates, PC

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 = SMH Clinic

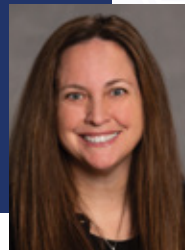


Mary I. Bowers, MD

Goose Creek Pediatrics

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1701 West 5th Street, Suite A, Sheridan, WY 82801



Suzanne K. Oss, MD

Northeast Wyoming Pediatric Associates, PC

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916 Jackson Avenue, Sheridan, WY 82801



Michael Sanderson, MD

Northeast Wyoming Pediatric Associates, PC

307.675.5555

916 Jackson Avenue, Sheridan, WY 82801

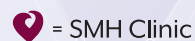


Steve E. Rabon, DPM

Sheridan VA Medical Center

307.672.3473

1898 Fort Road, Sheridan, WY 82801



PHYSICIAN DIRECTORY

PRIMARY CARE



Emily Denney, DO

♥ Primary Care

307.675.2690

61 South Gould Street, Sheridan, WY 82801



Erin Henderson, MD

♥ Primary Care

307.675.2690

61 South Gould Street, Sheridan, WY 82801



Christopher M. Prior, DO, FAAFP, CAQSM

♥ Primary Care

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61 South Gould Street, Sheridan, WY 82801



Erica D. Rinker, MD

♥ Primary Care

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♥ = SMH Clinic



Kristopher C. Schamber, MD, FACP

♥ Primary Care

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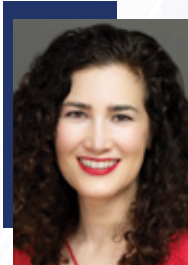


Diana Charlson, FNP-BC

♥ Primary Care

307.675.2690

61 South Gould Street, Sheridan, WY 82801



Rebekah J. Montgomery, FNP-C, DNP

♥ Primary Care

307.675.2690

61 South Gould Street, Sheridan, WY 82801



Jeff Shideman, FNP-C, DNP

♥ Primary Care

307.675.2690

61 South Gould Street, Sheridan, WY 82801

♥ = SMH Clinic

PHYSICIAN DIRECTORY

RADIOLOGY



Shaun J. Gonda, MD

♥ Radiology

307.672.1046

1401 West 5th Street, Sheridan, WY 82801



William B. Taylor III, MD

♥ Radiology

307.672.1046

1401 West 5th Street, Sheridan, WY 82801



Chris Bilyeu, RTR, RPA

♥ Radiology

307.672.1046

1401 West 5th Street, Sheridan, WY 82801

RHEUMATOLOGY



Benjamin B. Widener, MD, FACP

♥ Rheumatology

307.675.4474

Outpatient Center

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♥ = SMH Clinic



Corey J. Jost, MD, FACS

♥ Big Horn Surgical

307.673.3181

Outpatient Center

1333 West 5th Street, Suite 111, Sheridan, WY 82801



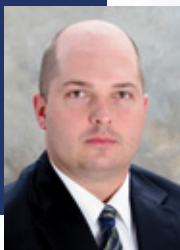
Sara C. Maguire, MD, FACS

♥ Big Horn Surgical

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Outpatient Center

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Barry E. Mangus, MD

♥ Big Horn Surgical

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Outpatient Center

1333 West 5th Street, Suite 111, Sheridan, WY 82801



Joshua Scott, MD

♥ Big Horn Surgical

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Outpatient Center

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♥ = SMH Clinic

PHYSICIAN DIRECTORY

TRANSITIONAL CARE

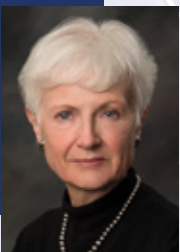


Derek Redinger, DO

♥ Hospital Medicine

307.672.1000

1401 West 5th Street, Sheridan, WY 82801



Rita Cherni-Smith, MD, MS, FACP

♥ Transitional Care Unit (TCU)

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Brenda Fischer, MSN, FNP-BC

♥ Transitional Care Unit (TCU)

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Robin Horsley, AGACNP-BC

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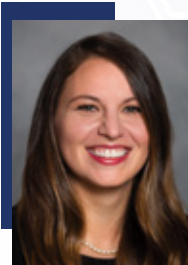


David E. Nickerson, MD

♥ Urgent Care

307.675.5850

1435 Burton Street, Sheridan, WY 82801



Laura Bainbridge, MSN, FNP-C

♥ Urgent Care

307.675.5850

1435 Burton Street, Sheridan, WY 82801



Wyatt Gardner, MSPA, PA-C

♥ Urgent Care

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1435 Burton Street, Sheridan, WY 82801



Melanie A. Kawulok, MSN, FNP-BC

♥ Urgent Care

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1435 Burton Street, Sheridan, WY 82801

Photo Courtesy Sheridan County Travel & Tourism

PHYSICIAN DIRECTORY

URGENT CARE (CONTINUED)



Irving Robinson, MD

Sugarland Walk-In Clinic

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UROLOGY



Daniel Holst, MD

♥ **Big Horn Surgical**

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Stephen W. Holst, MD

Big Horn Urology, PC

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Jessica Neau, PA-C

♥ Wound Care

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WOUND CARE



Photo Courtesy Sheridan County Travel & Tourism



LEGACY OF EXCELLENCE



THE JOINT COMMISSION — NATIONAL QUALITY APPROVAL

Sheridan Memorial Hospital holds a three-year accreditation from the Joint Commission, an accreditation recognized as the “Gold Seal of Approval” in health care. SMH has held this accreditation since 1964.

✓ **More than 58 years of accreditation.**



CMS — FIVE-STAR RATED IN 2021 & 2022

Sheridan Memorial Hospital has been awarded a five-star rating for the second consecutive year by the Centers for Medicare and Medicaid Services (CMS). Based on seven quality categories, this rating puts SMH in the top 14% of hospitals across the entire country.

✓ **Top 14% in the nation.**



HCAHPS — FOUR-STAR PATIENT RATED IN 2022

The Hospital Consumer Assessment of Healthcare Providers and Systems is an initiative to provide a standardized survey instrument and data collection methodology for measuring patients’ perspectives on hospital care. Sheridan Memorial Hospital has achieved four out of five stars.

✓ **Top 35% in the nation.**



CHARTIS GROUP — TOP 100, EIGHT YEARS RUNNING

SMH has been recognized as one of the Top 100 Rural & Community Hospitals in the country. This list is developed using the Chartis Rural Hospital Performance INDEX®. The INDEX® assesses performance utilizing 37 independent indicators across eight areas of performance including quality, outcomes, patient perspective, cost, charges, and finance.



ACC ACCREDITATIONS

The American College of Cardiology recognized Sheridan Memorial Hospital for its demonstrated expertise and commitment to treating patients who come to SMH's cardiac cath and heart labs for care, including for diagnostic catheterizations (cath) and percutaneous coronary intervention (PCI) procedures.

OUR COMMITMENT

In an environment of TEAMWORK
We will keep you SAFE,
We will help you get BETTER,
We will treat you with RESPECT,
We will be KIND to you, and
We will continually IMPROVE our processes
for excellent patient-centered care.



SHERIDAN
MEMORIAL HOSPITAL

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307.672.1000 | sheridanhospital.org