



Accessing a Video Visit on Your Computer

Welcome to Sheridan Memorial Hospital

1401 West 5th St. Sheridan, WY — 307.672.1000

[COVID-19 Information and Resources](#)

[Pay My Bill](#) [Careers](#) [Foundation](#) [My Sheridan Health](#) [Contact Us](#)



Search for: [Search](#)

[Sign up for our E-newsletter](#)

[Find a Doctor](#) [Visitors](#) [Patients](#) [Medical Services](#) [About Us](#) [Community](#) [News & Events](#)

1 Go to www.SheridanHospital.org, click "My Sheridan Health"

2 Once on the My Sheridan Health page, click "Log in to My Sheridan Health."

My Sheridan Health [Home](#) → [Patients](#) → My Sheridan Health

My Sheridan Health is a patient portal that provides you with secure and convenient online access to your medical record information on care you received at Sheridan Memorial Hospital and its clinics. Information found on the patient portal may be viewed, downloaded and printed. An email address is necessary for enrollment.



[Log in to My Sheridan Health](#)

For My Sheridan Health assistance, please contact:

Registration: [307.672.1000](tel:307.672.1000)

Technical Support: [877.621.8014](tel:877.621.8014)

Health Records Support: [307.672.1070](tel:307.672.1070)

[Sign Up for My Sheridan Health](#)

Enroll in My Sheridan Health online by [clicking here](#) or by calling [307.672.1070](tel:307.672.1070) at any of our locations.

Don't have a My Sheridan Health account?

Click here to sign up.

(You will need your MRN number.

You can find this on your discharge paperwork or by

calling [307.672.1070](tel:307.672.1070).)

3 Once at the login screen, enter your email address or username and password and click "Sign In."



Email address or username

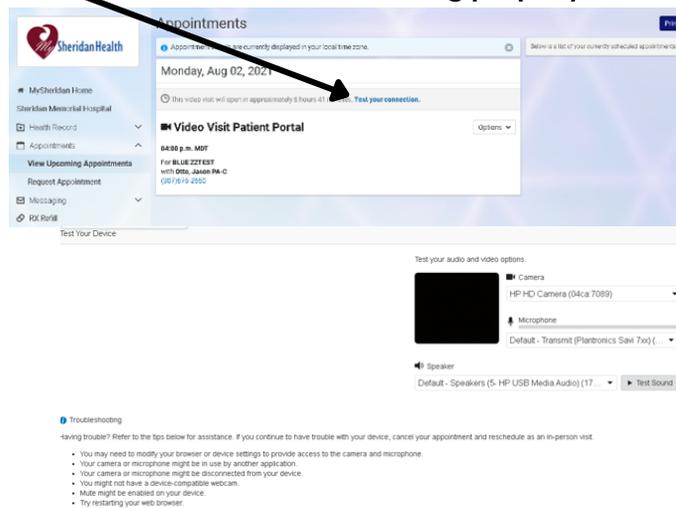
Password

[Sign In](#) [Forgot Password?](#)

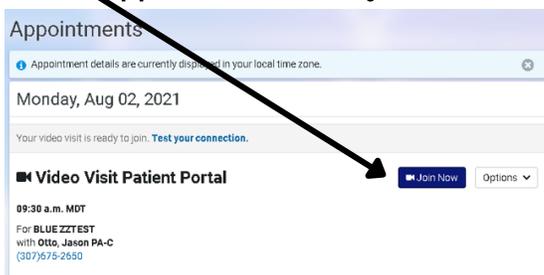
4 Click "Appointments" and you will see your Video Visit appointment.



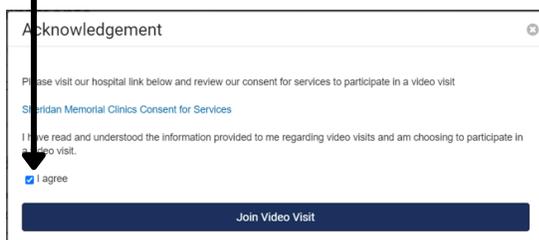
5 Click "Test your connection" to ensure video and audio are working properly.



6 When it's time for your appointment, click "Join Now."



7 A consent screen will pop up. Please select "I agree" and click "Join Video Visit."



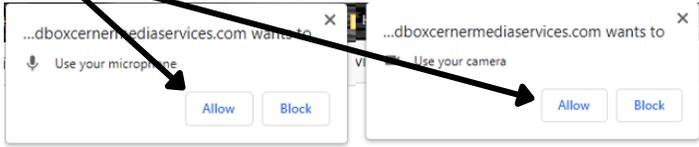
**** Please Note ****

If you do not consent, you will not be able to join the video visit. Please contact your provider to re-schedule.



Accessing a Video Visit on Your Computer

8 Click "Allow" to provide access to your camera and microphone during your visit.



9 Click "Join Meeting."

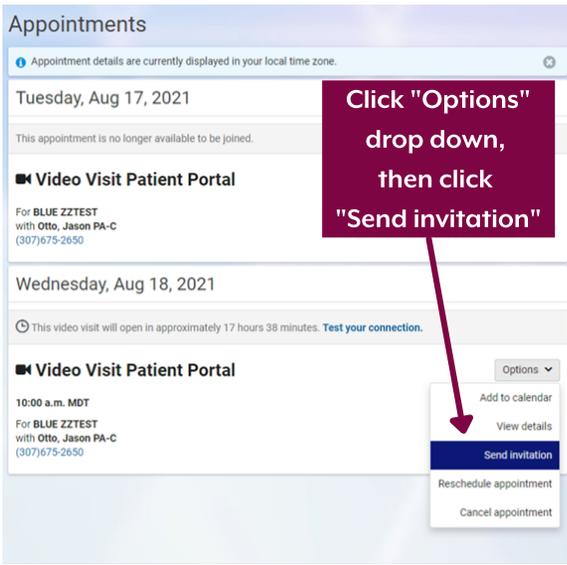


10 Your provider will be full screen once you are connected and the visit begins



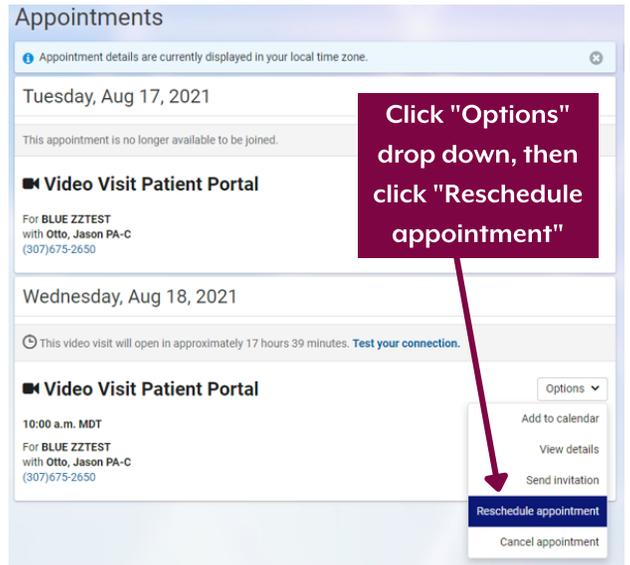
**Trouble Logging In
Call 877-621-8014
for Technical Assistance**

Invite Someone to Your Video Visit



Fill out form and click "Send"

Need to Reschedule Your Video Visit?



Fill out form and click "Send request"